1. Delivered in-depth training to workers in food preparation and customer-facing roles to promote strong team performance.
2. Mentored junior employees to improve performance, food safety and customer service.
3. Taught new team members correct procedures for all areas of operations.
4. Spearheaded regular maintenance and repair operations to keep building and equipment in peak condition.
5. Continuously evaluated business operations to effectively align workflows for optimal area coverage and customer satisfaction.
6. Trained new employees in specific job requirements.
7. Delivered feedback to decision-makers regarding employee performance and training needs.
8. Set positive example for team members by providing high-quality, efficient service.
9. Maintained current knowledge of all team position requirements.
10. Demonstrated new products, procedures and techniques to employees.
11. Resolved challenging customer complaints to full satisfaction, promoting brand loyalty and maximizing repeat business.
12. Applied knowledge of previous supply needs and forecasted business levels to estimate required supplies.
13. Cross-trained existing employees to maximize team agility and performance.
14. Trained other employees in customer service, food safety and performance requirements.
15. Greeted all customers with smile and provided friendly service to professionally handle every need.
16. Trained new employees and promoted supportive, performance-oriented atmosphere by, instructing each in use of machinery, standard operating procedures and company policies.
17. Kept work areas clean, organized and safe to promote efficiency and team safety.
18. Created and deployed successful strategies to boost restaurant performance, streamline food prep processes and increase efficiency in different areas.
19. Maintained order accuracy and customer satisfaction by double-checking packing labels while packaging [Type] products.
20. Determined operational weak points and implemented corrective actions to resolve [Type] and [Type] concerns and facilitate [Result].